

Patient Hospitality Services



Healthcare payors and providers continually strive to improve the quality of and access to care services, ensuring efficient and positive outcomes for their patients. Assisting their patients in having a healthy lifestyle, participating in their care and retaining them in the future are critical to the success of payor, provider and ancillary service organizations.

Increased Quality of Care

When healthcare workers can access patient records and health content at the point of care, patient records are updated in real-time, patients are provided with high quality information about their treatment, and the risk of errors is reduced. Collaborating with remote specialists or communicating more efficiently with other members of the care team increases the level of care provided, improves patient outcomes, and saves time for both patients and healthcare workers.



Improve Patient Interaction and Services

Every interaction with the provider, from scheduling initial consultations through final billing, and insurance coverage, impacts the patient experience. Patient services during clinic visits and hospital stays such as wireless access, media entertainment and communications systems also contribute to patient satisfaction.

Improve Patient and Provider Satisfaction

Leveraging its industry expertise and technical leadership, Nexus helps healthcare organizations improve their patient experience by increasing the quality of patient care and improving patient interaction and services throughout the entire healthcare process:

- Connecting patients and care teams quickly and efficiently through single number reach, mobile device support, nurse call applications, and automated appointment reminders
- Providing anywhere, anytime access to patient and health care content at the point of care
- Creating enhanced patient services such as wireless access, health content delivery, and easy to use in-room communication systems
- Enabling outreach programs to help patients proactively manage their health and stay informed



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To talk to a Nexus Healthcare expert about how you can improve patient care, productivity, communications and efficiency, call (877) AT-NEXUS (877-286-3987) or visit www.nexsis.com.

